

## PAYMENT POLICY

- Published rates are subject to change, until the time of Reservation, according to current availability. Every published rate is guaranteed at the actual real time of the Booking.
- The Hotel requires a valid credit card as guarantee, against late cancellations or non-shows.
- Please note that the Hotel will CHARGE the credit card PRIOR to the arrival, in order to CONFIRM the RESERVATION. The rate of the first night will be charged as a deposit/guarantee.
- Sorry we cannot accept debit cards for reservations.
- Any additional charges/bank commissions will be charged to the customer's credit card.
- The reservation will be automatically cancelled, if the required deposit charge is not approved by the credit card account. An informational e-mail will be sent to the address provided by the customer.

## CHECK-IN POLICY

Check-In time: 14:00

Check-Out time: 12:00

## CANCELLATION PENALTY POLICY

- In case of cancellation, there will be a full refund of deposit, provided the cancellation is made 21 days prior to the scheduled arrival date at the latest.
- In case of cancellation at a time later than the above the deposit is not refundable.
- In case of a "non-show", 50% of the total arrangement sum will be charged to the card account provided.